







eAlerts

eAlerts


Internet Banking eAlerts is an optional module that enables members to manage and receive email notifications via internet banking of specific account activity, such as when a balance falls below a limit, when a check clears, when a deposit is made, etc. They can receive alerts to multiple addresses including email to text bridged addresses supported by their mobile carrier.

Manage Emails

Through internet banking, the member can manage their email address(es) and choose which items are being sent via email. Clicking Settings and Edit Email will give the member the option to edit any existing emails already setup or create a new email.

| | |
|--|--|
| User Profile <ul style="list-style-type: none"> SETTINGS NOTIFICATION CENTER DEVICE MANAGEMENT UPDATE SECURITY SETTINGS LOG OUT OUR HOMEPAGE | Account Settings <ul style="list-style-type: none">EDIT SUFFIXEDIT EMAIL |
|--|--|

Members can view any existing email addresses setup and what items are being sent to the address. Clicking Edit will allow the member to make any changes or clicking Add allows the member to add a new address.

| Email Settings | | | |
|---------------------------|------------|------|---|
| nikole.dalton@cmcflex.com | E-Alerts | |  |
| | | EDIT | DELETE |
| ann@test.com | Statements | | |
| | | EDIT | DELETE |

Add Email

Email address
Please enter an email address

ACCT ••• 2600 Settings

Statements Notices Credit card E-Alerts

Security Contact Setting

Security contacts are used for to reset your password and for other types of secure authentication. When authenticating via email you will be asked to select a security contact by it's label rather than email address. To enable this email as a security contact, select the checkbox and enter a contact label.




Use as security contact

Security Contact Label
Please enter a name

Manage eAlerts

Through internet banking, the member can create or edit existing eAlerts. Clicking eAlerts will give the member the option to edit any existing alerts already setup or create a new alert.

Services

-  LOAN APPLICATION
-  SECURE MESSAGING
-  **EALERTS**

Member can click New Alert to create a new alert, Edit to edit or Delete to delete an existing alert.

| EAlerts Manager NEW ALERT | | | |
|--|----------------|-----------------|---------------------------|
| Suffi* | Type | Comparison | Email |
| <input type="checkbox"/> 10-REWARD CHECKING | Equal \$100.00 | Current balance | nikole.dalton@cmcflex.com |

Create EAlert

Suffix
10 REWARD CHECKING ▼

Alert type
Check number ▼

Comparison type
Equal ▼

Compare value
1234

Language
English ▼

Suffix – Indicates suffix the system will look at to determine if an alert should be sent.

Type – Indicates what the system will look at to determine if an alert should be sent. Available options are:

- Current Balance
- Available Balance
- Deposit
- Loan Payment
- Withdrawal
- Advance
- Check Number

Comparison – Indicates comparison that will be made for suffix and type selected. Available options are:

- All/Any
- Equal to
- Greater than or equal to
- Less than or equal to

Value (Numeric) – Indicates numeric value for type and comparison and could be dollar amount, check number, etc.

Email Address – Indicates email address to send alert to. If email address is not found, it needs to be added in Account Settings.

Note: Members can setup alerts received via text messages by entering phone number, followed by provider's email domain. For example, 1234567890@att.net

Format – Indicates whether alert will be sent via text or graphical.

Language – Indicates language the alert will be sent in.

Create EAlert

Suffix
10 REWARD CHECKING ▼

Alert type
Current balance ▼

Comparison type
All/Any ▼

Language
English ▼

In the example shown above, this member would like to receive an alert whenever their current balance changes in their Reward Checking (suffix 10).

Example eAlert Received

Balance Alert

Balance on %%ACCNT%% has changed.

Thinking About a 2nd Mortgage?

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